

Cookie Policy

Last updated: June 2026

1. Introduction

This Cookie Policy explains how SyntezCRM ("we", "our", or "us") uses cookies and similar technologies when you visit:

- <https://syntezcrm.com>
- <https://crm.syntezcrm.com>

By continuing to use our websites and services, you agree to the use of cookies as described in this Policy.

2. What Are Cookies?

Cookies are small text files stored on your device when you visit a website.

Cookies help websites function properly, improve security, remember user preferences, and enhance the user experience.

3. Types of Cookies We Use

Essential Cookies

These cookies are necessary for the operation of the Service and cannot be disabled.

Examples include:

- User authentication
- Session management
- Security protection
- Login persistence
- Fraud prevention

Without these cookies, certain parts of the Service may not function correctly.

Preference Cookies

These cookies allow us to remember user preferences such as:

- Language settings
- Interface preferences
- User configuration options

Future Analytics Cookies

In the future, we may use analytics tools to better understand how users interact with the Service.

Such cookies may include:

- Google Analytics
- PostHog
- Similar analytics platforms

If analytics cookies are introduced, users will be informed and consent will be requested where required by law.

4. Third-Party Services

Certain integrations may place cookies or similar technologies through third-party providers, including:

- Google
- Microsoft
- Meta
- Other connected services chosen by the user

These providers operate under their own privacy and cookie policies.

5. Managing Cookies

Most browsers allow you to:

- View stored cookies
- Delete cookies
- Block cookies
- Configure cookie preferences

Please note that disabling essential cookies may affect the functionality of the Service.

6. Changes to This Policy

We may update this Cookie Policy from time to time.

Updated versions will be published on our websites.

7. Contact

For questions regarding this Cookie Policy, contact:

support@syntezcrm.com

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